



Private travelers

Control upon import of wild animals, plants and products thereof subject to regulations on species conservation (with import permit)

Customs offices	All customs offices where goods traffic is allowed
Customs	<p>The shipment must be announced at the customs office. The following documents must be presented:</p> <ul style="list-style-type: none"> → Copy of import permit or permit number → accompanying document → if applicable, the original of the CITES export permit from the country of provenance <p>The fee for the species conservation control is collected in advance by the customs office. The selected species conservation control office shall be pre-informed by customs.</p> <p>The opening hours and locations of the control offices are listed on the next page.</p>
Species conservation control	<p>Animals, plants and products thereof that are subject to species conservation regulations must be presented at the selected species conservation control office within 48 hours (2 working days) of customs clearance.</p> <p>The following documents must be presented</p> <ul style="list-style-type: none"> → Copy of import permit or permit number → if applicable, the original of the CITES export permit from the country of provenance <p>The consignment must be presented in a way that allows the control of conformity of the contents with the accompanying documents.</p> <p>Technical aids, which are not available at the control offices (containers etc.), must be provided by the importer, who is also responsible for repacking and loading the inspected consignment.</p>
Animal health control	Animals and products thereof from outside the EU, Norway and Island that are also subject to animal health legislation can only be presented at the airports of Zurich and Geneva.
<p>Consignments that do not meet the above-mentioned requirements will not be accepted for control and may be confiscated.</p>	



Species protection inspection offices: opening hours and locations

BASEL Schlachthofstr. 55, 4056 Basel			cites@bs.ch Tel.: +41 61 267 58 58
Mon – Fri	09:30 – 11:30		

GENEVA AIRPORT 20 voie des Traz, bâtiment fret, 1218 Grand-Saconnex / GE			svf-aig@blv.admin.ch Tel.: +41 22 717 73 45
Mon – Fri	08:00 – 12:00	13:15 – 17:30	

ZURICH AIRPORT Bereich Fracht, nach Eingang 3			zsugd@blv.admin.ch Tel.: +41 43 816 41 41
Mon – Fri	08:00 – 12:00	13:00 – 17:00	
Sun	by appointment		

BERN Federal Food Safety and Veterinary Office (FSVO), Schwarzenburgstr. 155, 3003 Bern			kontrollen@blv.admin.ch Tel.: +41 58 462 25 41
Mon – Fri	by appointment		

CHIASSO Servizio CITES c/o Ispettorato doganale Mendrisiotto, Via Rampa, 6830 Chiasso			cites-chiasso@blv.admin.ch Tel.: +41 58 465 65 24
Tue – Wed	09:30 – 12:30		
Thu – Fri		13:30 – 16:30	
Advance notice recommended			

LE LOCLE Le Crêt-du-Locele 10, 2304 La Chaux-de-Fonds			cites-lelocle@blv.admin.ch Tel.: +41 58 469 17 50
Mon – Fri	by appointment		